

Express Me Knowledge Base

Find practical Express Me guides, search guide steps and transcripts, and get answers to frequently asked questions.

Welcome to the Express Me knowledge base. Here you can learn how to get started, complete everyday tasks, and personalize the app with clear, practical guides.

Browse the topic guides through the side menu. If you need a specific instruction, use the search control to search across the steps and transcripts in every guide.

Start exploring

All app guides

Explore every guide for the Express Me app.

Register a new account

Create and confirm your Express Me account.

Build a sentence

Learn how to use tiles to build a sentence.

Add a word tile

Adapt your communication board with a new word tile.

Frequently asked questions

What does the free healthcare provider account include?

The healthcare provider account is a free account with unlimited access, designed specifically for healthcare professionals such as speech therapists. With this account, you can easily demonstrate and introduce the app to clients without having to create a separate account for each client.

How do I request a free healthcare provider account?

The process is simple: first, create an Express Me account using your work email. This automatically starts a free 90-day trial. Then send an email to info@expressme.nl with the email address you registered with. We will then convert your account to a free healthcare provider account with unlimited access. There are no costs or obligations involved.

What happens after the free 90-day trial period ends?

After the trial period ends, access stops automatically. No payment information is required upfront, so there are no obligations. Only if you wish to continue after the trial do you choose a subscription and enter your payment details. For current pricing, please visit our [pricing page](#).

How can I pay with iDEAL or Bancontact?

In addition to payment via the App Store or Google Play, you can also pay through our platform. Go to platform.expressme.nl and log in with the same account you use in the app. Select your organization by clicking the arrows on the right side. Then click "Start subscription" and choose your preferred payment method, such as iDEAL or Bancontact.

Are the costs reimbursed by health insurance providers?

Currently, the application is not yet reimbursed by health insurance providers. However, we plan to take steps in the future to make reimbursement through health insurance possible. This is included in our long-term roadmap for the application's further development.

Will it be possible to add specific functionalities to the application in the future?

If you have a need for specific functionalities, we invite you to contact us at info@expressme.nl. We are actively working on the continued development of the application, and your feedback helps us allocate our development time as efficiently as possible for functionalities that best match your needs.

How can I add more voices to the Express Me app on iOS?

Express Me uses the system voices available on your device. To add more voices, you need to download additional voices through the iOS settings:

Open the **Settings** app on your iPhone or iPad.

Go to **Accessibility**.

Select **Spoken Content**.

Tap **Voices**.

Select the desired language (e.g. English).

Choose a voice and download it. Enhanced and premium variants are also available.

Restart the Express Me app so the new voices can be loaded.